

Child Client Service & Behavioral Policy

Effective Date: August 11, 2026

Business/Stylist: Regal Transformation mobile Styling – Rebecca Doreè

Our Commitment to Child Clients

We want every child to have a positive, comfortable, and safe experience while receiving professional hair services.

Children are welcome in my chair; however, children's hair services require patience, cooperation, additional time, and an environment where the stylist can safely and effectively perform the requested service.

This policy establishes expectations for child clients and their parents or legal guardians so that everyone understands how appointments will be handled.

1. Child Client Expectations

For the safety and success of the appointment, the child should be able to reasonably participate in the hair service.

This may include:

- Remaining reasonably seated during the service.
- Following simple, age-appropriate instructions.
- Allowing the stylist to safely handle and work with the child's hair.
- Communicating discomfort, rather than intentionally interfering with the service.
- Refraining from hitting, kicking, biting, scratching, throwing objects, or other unsafe behavior.
- Allowing the stylist to work without repeated interruption that prevents the service from being completed safely or properly.

We understand that children may become restless, nervous, tired, or uncomfortable during an appointment. Age-appropriate behavior will be handled with patience whenever reasonably possible.

The purpose of this policy is **not to require perfect behavior from a child**. It is to establish reasonable expectations that allow the service to be performed safely and successfully.

2. Parent/Guardian Responsibility

The parent or legal guardian is responsible for:

- Remaining available during the appointment when requested.

- Providing accurate information about the child's needs, sensitivities, allergies, scalp concerns, or other conditions that may affect the service.
- Preparing the child for the appointment and explaining what to expect.
- Communicating any concerns or accommodations the child may need before the service begins.
- Supporting the stylist when reasonable redirection is necessary.
- Understanding that the stylist may pause or discontinue a service when continued behavior creates a safety concern or prevents the service from being performed properly.

Parents and guardians are encouraged to discuss the appointment with their child beforehand, particularly if this is the child's first professional hair service.

3. Breaks for Children Age 6 and Under

Children age 6 and under may require additional breaks during longer appointments.

For any hairstyle expected to take **more than one hour**, a **5-minute break may be provided approximately every 30 minutes, as needed**.

Breaks may be used for the child to:

- Stretch or move around.
- Use the restroom.
- Have a snack or drink, when appropriate.
- Reset emotionally or physically.
- Take a brief pause from sitting in the styling chair.

Breaks are intended to support the child's comfort and the successful completion of the appointment.

The stylist may adjust the timing of breaks based on the child's needs, the service being performed, and safety considerations.

4. Longer Appointments & Child Comfort

Some hairstyles require extended periods of sitting, sectioning, detangling, styling, or manipulation of the hair.

Parents/guardians should select services that are reasonably appropriate for the child's age, hair condition, temperament, and ability to participate in a longer appointment.

If the stylist determines that a requested style is not reasonably achievable within the child's ability to safely participate, the stylist may recommend:

- A shorter or simpler style.

- Additional breaks.
- Rescheduling for another time.
- Discontinuing the service.

5. Behavioral & Safety Concerns

The stylist reserves the right to **pause, modify, discontinue, or decline a service** when a child's behavior prevents the stylist from safely or effectively performing the service.

Examples may include, but are not limited to:

- Repeatedly leaving the chair without permission.
- Excessive movement that makes the use of styling tools unsafe.
- Hitting, kicking, biting, scratching, or attempting to injure the stylist or another person.
- Repeatedly pulling away from or interfering with the stylist's hands or tools.
- Throwing objects.
- Persistent screaming or behavior that prevents communication necessary to safely perform the service.
- Behavior that creates a risk of injury to the child, stylist, parent/guardian, or another client.
- Continued behavior that makes completion of the service unreasonable despite reasonable attempts to redirect or accommodate the child.

The decision to pause or discontinue a service is based on the child's behavior and the circumstances of the appointment—not on the child's personality, disability, temperament, race, ethnicity, or any other protected characteristic.

6. Right to Decline or Discontinue Service

We reserve the right to decline a future appointment or discontinue an appointment when the stylist reasonably determines that the service cannot be performed safely or successfully.

If a service must be discontinued, the stylist will communicate the reason to the parent or legal guardian as appropriate.

Depending on the circumstances, the stylist may recommend a different service, a shorter appointment, additional preparation, or a future appointment when the child is better able to participate.

Booking an appointment does not guarantee completion of the requested hairstyle.

7. Service Modifications

If the child's needs change during the appointment, the stylist may make reasonable modifications to the service in an effort to complete the appointment safely.

For example, the stylist may:

- Take an additional break.
- Adjust the service sequence.
- Modify the requested style.
- Shorten the service.
- Stop using a particular technique or tool if it becomes unsafe.
- Recommend completing the service at another appointment.

Any significant change to the requested service will be communicated to the parent/guardian whenever reasonably possible.

8. Appointment Time & Additional Time

Parents/guardians should understand that children's services may take longer than originally estimated because of breaks, communication, detangling, movement, or other age-related needs.

Estimated service times are provided as a guideline and are not a guarantee of completion time.

The stylist will make reasonable efforts to accommodate the child's needs while also respecting scheduled appointments for other clients.

9. Respectful Communication

We are committed to treating every child with patience, dignity, and respect.

We ask that parents and guardians extend the same respect to the stylist.

Disrespectful, threatening, abusive, or inappropriate conduct by a parent/guardian toward the stylist or business will not be tolerated and may result in the appointment being ended immediately.

10. Electronic Acknowledgment

Before booking or receiving services for a minor child, the parent or legal guardian may be required to electronically acknowledge that they have:

- Reviewed this Child Client Service & Behavioral Policy.
- Had an opportunity to ask questions regarding the policy.
- Understand the expectations for child appointments.

- Understand that reasonable breaks may be provided during longer appointments.
- Understand that services may be paused, modified, discontinued, or declined when necessary for safety or when the service cannot reasonably be performed.
- Agree to support the stylist in maintaining a safe and respectful service environment.

The electronic acknowledgment will serve as the business's record that the policy was reviewed and accepted.

The business may retain the electronic acknowledgment, including the date and time of acknowledgment and other applicable electronic record information, in accordance with its record-retention practices.

11. Final Acknowledgment

By electronically acknowledging this policy, the parent or legal guardian confirms that they have read and understand the Child Client Service & Behavioral Policy and agree to the expectations outlined above.

This policy is intended to establish clear service expectations and promote a safe, respectful, and positive experience for children, parents/guardians, and the stylist.
